

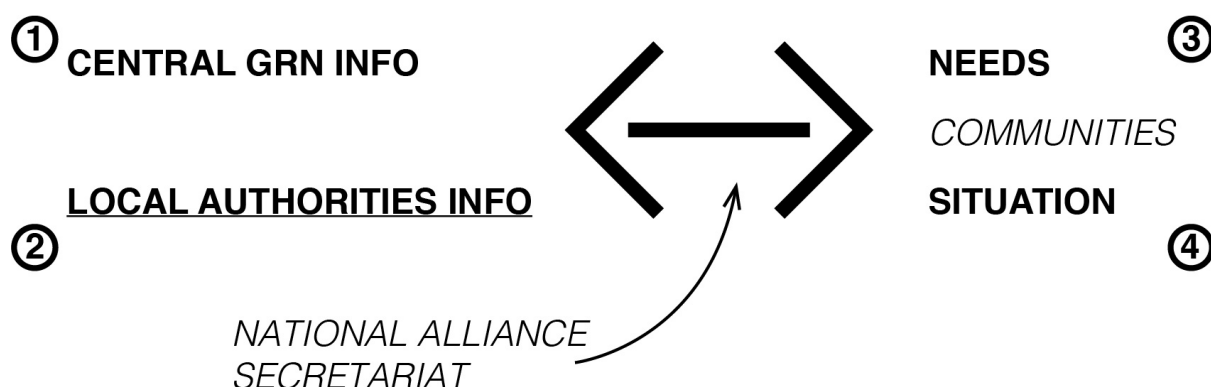
## COVID-19 Strategy

Last updated: 23 March 2020

In light of the COVID-19 situation, the Alliance Secretariat notes that:

- *The situation will impact low-income communities living in informal settlements significantly.*
- *This is not only due to the poor living conditions, and lack to services and sanitation; but also in terms of livelihoods, as many make a living through the informal economy.*
- *At the same time, communities are organised and able to take measures to ensure the best possible health measures in informal settlements.*
- *While central and local government are implementing measures, it is important that the needs and situation in the ground are documented and mobilised to influence decisions about how to handle the situation.*
- *There is also a need for credible information to circulate among communities about measures taken at the central and local government. This should furthermore be in various languages for it to be accessible to most.*

Therefore, the Secretariat will initially enable a **two-way channel of information** about COVID-19.



1. **Central government information.** This includes information from official sources, such as government ministries, organisations and agencies.
2. **Local authorities information.** This information will be gathered by the Alliance through direct contact with the officials in charge with informal settlements in the various local authorities.
3. **Needs.** Communities' needs and priorities at the local level.
4. **Situation.** How the situation is experienced on the ground at the different communities in the various local authorities nationwide.

The channel will initially be enabled through SMS and whatsapp. Needs and Situation will be gathered employing the Shack Dwellers Federation of Namibia's network. The information will be broadcasted through the various platforms of the Alliance, such as Facebook, Twitter and the website:

<http://nationalalliance.nust.na/>.